

SAP NetWeaver Solution Manager 7.0

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Goals:

- This course will introduce the Operations and Support Tools of the SAP Solution Manager.
- This training will enable you to describe the various tools that makeup the Operations side of Solution Manger as well as their features and functions.
- You will learn the basic requirements for installation and configuration for each of the possible scenarios of the SAP Solution Manager.
- These will be reinforced via the use of demonstrations, exercises, and SAP Tutors.
- The certification test SAP IT Excellence - SAP Solution Manager 7.0 Operations verifies the knowledge in the area of the Solution Manager 7.0 - Operations. This certificate proves that the candidate has a basic understanding within this area, and can implement this knowledge practically in projects.

Course Content:

- SAP Solution Manager Overview
- Installation Overview
- Customizing SAP Solution Manager
 - IMG structure (Basic and Optional Settings)
 - Remote Function Call (RFCs)
 - Logical Components
 - Solution Directory
- Solution Monitoring
 - System Monitoring
 - Business Process Monitoring
 - Service Level Reporting (SLR) Integration
 - Interface Monitoring
- Service Desk
 - Service Desk Reporting
 - Message Processing
- Service Delivery
 - Service Plan
 - Issue tracking
 - Maintenance Optimization
- EarlyWatch Alert Reporting
- Service Level Reporting
- Solution Landscape Reporting with Central Performance History Integration
 - Service Reporting
 - Availability Reporting
 - System Administration Reporting
- Solution Manager Diagnostics
- Change Request Management